



CRM-3 CONT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

PATENT APPLICATION

Applicants : Scott Lucas et al.  
Application No. : 10/803,375 Confirmation No.: 5480  
Filed : March 17, 2004 Group Art Unit 2171  
For : METHOD AND SYSTEM FOR DATABASE  
QUERIES AND INFORMATION DELIVERY

Mail Stop MISSING PARTS  
Hon. Commissioner for Patents  
P.O. Box 1450  
Alexandria, Virginia 22313-1450

THIRD PRELIMINARY AMENDMENT

Sir:

Prior to examination, applicants hereby amend the  
above-identified patent application as follows:

AMENDMENTS TO THE SPECIFICATION begin on page 2 of  
this paper.

REMARKS begin on page 9 of this paper.

Express Mail No.  
EF230784639US